

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
SEPTEMBER 2023**

Madison County Road Department

Reporting Dates 09/04/23 through 09/29/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
40372 A	09/05/23 07:34:00	09/05/23 15:09:00	09/06/23	Limb Pickup Closed	Brown, Shirley Ray, Kenny	Serotina Rd Serotina Rd	District 3	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
40373 A	09/05/23 09:11:00	09/06/23 15:46:00	09/06/23	Limb Pickup Closed	Brown, Shirley Haight, Mike	Ashbrooke Trail Ashbrooke Trail	District 2	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40374 A	09/05/23 09:58:00	09/06/23 15:47:00	09/06/23	Limb Pickup Closed	Brown, Shirley Corcao, Evlma	French Branch French Branch	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40375 A	09/05/23 11:18:00	09/06/23 15:08:00	09/06/23	Limb Pickup Closed	Brown, Shirley Moore, Gerald	Cedar Hill Rd Cedar Hill Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up at this address, but on Chapel Hill Rd				
40376 A	09/05/23 11:21:00	09/06/23 15:47:00	09/06/23	Limb Pickup Closed	Brown, Shirley Laseter, Charles	Middlefield Dr Middlefield Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40378 A	09/05/23 14:18:00	09/18/23 07:52:00	09/06/23	Road Condition Closed	Brown, Shirley Bernard	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	312	13	The bridge on road needs asphalt on both sides because it dropping				
40379 A	09/06/23 08:04:00	09/07/23 14:54:00	09/07/23	Limb Pickup Closed	Brown, Shirley Campbell, Katy	Camden Ridge Camden Ridge	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
40380 A	09/06/23 11:43:00	09/07/23 14:53:00	09/07/23	Trash Related Closed	Brown, Shirley Waddy, Calvin	Buckeye Dr Buckeye Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Need old wooden swing boards pick up				
40383 A	09/06/23 13:54:00	09/07/23 14:54:00	09/07/23	Limb Pickup Closed	Brown, Shirley Kathy	Lakefield Run Lakefield Run	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
40384 A	09/06/23 15:36:00	09/07/23 14:53:00	09/07/23	Limb Pickup Closed	Brown, Shirley Caller	Miggins Rd Miggins Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	Need limbs cleaned from ditch.				

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40385	A	09/07/23 08:53:00	09/08/23 15:05:00	09/08/23	Limb Pickup Closed	Brown, Shirley Patridge, Eloise	Katherine Pointe Dr Katherine Pointe Dr	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
40386	A	09/07/23 08:54:00	09/11/23 15:30:00	09/08/23	Limb Pickup Closed	Brown, Shirley Baker, Addie	Hartfield Dr Hartfield Dr	District 2	Medium Priority
		Dur (hrs/days)	96	4	Limbs pick up				
40387	A	09/07/23 09:45:00	09/08/23 14:52:00	09/08/23	Limb Pickup Closed	Brown, Shirley Moss, Katie	Hart Rd Hart Rd	District 5	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
40388	A	09/07/23 10:33:00	09/08/23 14:53:00	09/08/23	Limb Pickup Closed	Brown, Shirley Doty, Al	Dogwood Ct Dogwood Ct	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up at this address, and also on Lake Mannsdale Dr				
40389	A	09/07/23 10:38:00	09/11/23 15:31:00	09/08/23	Pot Holes Closed	Brown, Shirley Doty, Al	Dogwood Ct Dogwood Ct	District 3	Medium Priority
		Dur (hrs/days)	96	4	Bad pot holes on this road				
40390	A	09/07/23 11:12:00	09/08/23 15:05:00	09/08/23	Limb Pickup Closed	Brown, Shirley a	Dover Ln Dover Ln	District 2	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up on this road at different addresses				
40391	A	09/07/23 14:02:00	09/11/23 15:30:00	09/08/23	Trash Related Closed	Brown, Shirley Elder, Corey	Mulberry Way Mulberry Way	District 3	Medium Priority
		Dur (hrs/days)	96	4	needs mattress picked up				
40392	A	09/07/23 15:13:00	09/14/23 14:01:00	09/08/23	Trash Related Closed	Brown, Shirley Hart, Aerica	Rhodes Ln Rhodes Lane	District 1	Medium Priority
		Dur (hrs/days)	168	7	Needs basketball goal picked up				
40393	A	09/07/23 15:57:00	09/15/23 15:21:00	09/08/23	Pot Holes Closed	Brown, Shirley Cole, Nathaniel	Loring Rd Loring Rd	District 5	Medium Priority
		Dur (hrs/days)	192	8	Potholes past the concrete bridge (2 big holes) Loring Road coming off Hwy 51 road to the left				
40394	A	09/08/23 08:33:00	09/11/23 15:12:00	09/09/23	Limb Pickup Closed	Brown, Shirley Maxey, Patricia	Hackberry Ln Hackberry Ln	District 1	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				

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40395	A	09/08/23 12:29:00	09/11/23 15:10:00	09/09/23	Limb Pickup Closed	Brown, Shirley Whitehead, Wayne	Cedar Hill Rd Cedar Hill Rd	District 4	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
40397	A	09/08/23 14:31:00	09/13/23 14:53:00	09/09/23	Limb Pickup Closed	Brown, Shirley Caller	Bridge Water Dr bridge Water Dr	District 4	Medium Priority
		Dur (hrs/days)	120	5	Limb pickup				
40398	A	09/08/23 15:07:00	09/11/23 15:04:00	09/09/23	Limb Pickup Closed	Brown, Shirley Jenkins, Adam	Greystone Dr Greystone Dr	District 3	Medium Priority
		Dur (hrs/days)	72	3	Limbs pick up				
40399	A	09/08/23 15:30:00	09/11/23 15:10:00	09/09/23	Limb Pickup Closed	Brown, Shirley Curtis	Northshore Pointe Northshore Pointe	District 3	Medium Priority
		Dur (hrs/days)	72	3	Limb pickup				
40400	A	09/11/23 07:52:00	09/11/23 15:09:00	09/12/23	Limb Pickup Closed	Brown, Shirley Bowen, Anne	Northshore Blvd Northshore Blvd	District 4	Medium Priority
		Dur (hrs/days)	0	0	Limbs pick up				
40401	A	09/11/23 08:25:00	09/12/23 15:15:00	09/12/23	Limb Pickup Closed	Brown, Shirley Rosell, Nadean	Mary Leigh Way Mary Leigh Way		Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
40402	A	09/11/23 08:27:00	09/12/23 15:06:00	09/12/23	Limb Pickup Closed	Brown, Shirley House, Davis	Stillhouse Creek Dr Stillhouse Creek Dr	District 2	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
40403	A	09/11/23 08:44:00	09/12/23 15:14:00	09/12/23	Limb Pickup Closed	Brown, Shirley Kurzeja, Emily	Prescott Ridge Prescott Ridge	District 4	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
40404	A	09/11/23 09:25:00	09/12/23 15:06:00	09/12/23	Limb Pickup Closed	Brown, Shirley Parris, Roger	Oak Trail Oak Trail	District 1	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
40405	A	09/11/23 13:45:00	09/12/23 15:16:00	09/12/23	Limb Pickup Closed	Brown, Shirley Samuels, Sharon	Buckeye Dr Buckeye Dr	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				

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40406	A	09/11/23 13:47:00	09/12/23 15:06:00	09/12/23	Limb Pickup Closed	Brown, Shirley Kimboe, Tiffany	Middlefield Dr Middlefield Dr	District 1	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
40407	A	09/12/23 07:16:00	09/13/23 14:52:00	09/13/23	Limb Pickup Closed	Brown, Shirley Baker	Hartfield Dr Hartfield Dr	District 2	Medium Priority
		Dur (hrs/days)	24	1	Limb pickup				
40408	A	09/12/23 08:32:00	09/13/23 14:53:00	09/13/23	Limb Pickup Closed	Brown, Shirley Ashley	Northwind Dr Northwind Dr		Medium Priority
		Dur (hrs/days)	24	1	Limb pickup				
40409	A	09/12/23 08:34:00	09/13/23 14:53:00	09/13/23	Limb Pickup Closed	Brown, Shirley Harris	Channel Ln Channel Ln	District 1	Medium Priority
		Dur (hrs/days)	24	1	Limb pickup				
40410	A	09/12/23 09:29:00	09/13/23 14:52:00	09/13/23	Limb Pickup Closed	Brown, Shirley Sandra	Endris Rd Endris Rd	District 5	Medium Priority
		Dur (hrs/days)	24	1	Limb pickup				
40411	A	09/12/23 10:50:00	09/25/23 14:51:00	09/13/23	Culvert Repair Closed	Brown, Shirley Reed, Patricia	Sharon Rd Sharon Rd	District 5	Medium Priority
		Dur (hrs/days)	312	13	Culvert needs replacing at the driveway going to the double wide trailer				
40412	A	09/12/23 14:16:00	09/13/23 14:53:00	09/13/23	Limb Pickup Closed	Brown, Shirley Brown	Middlefield Dr Middlefield Dr	District 1	Medium Priority
		Dur (hrs/days)	24	1	Limb pickup				
40413	A	09/13/23 08:15:00	09/14/23 14:49:00	09/14/23	Limb Pickup Closed	Brown, Shirley Hopson, Jonathan	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
40414	A	09/13/23 08:27:00	09/15/23 15:20:00	09/14/23	Trash Related Closed	Brown, Shirley Dorsey	Renfroe Dr Renfroe Dr	District 4	Medium Priority
		Dur (hrs/days)	48	2	Furniture needs picking up across from this address				
40417	A	09/13/23 14:21:00	09/14/23 14:48:00	09/14/23	Limb Pickup Closed	Brown, Shirley Crout, Lisa	Sharpe Rd Sharpe Rd	District 2	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				

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40418	A	09/13/23 14:49:00	09/14/23 14:48:00	09/14/23 1	Limb Pickup Closed Limb pickup at Green Oak Ln and Dave Brown Rd	Brown, Shirley Bacon	Green Oak Ln Green Oak Ln	District 1	Medium Priority
40419	A	09/13/23 15:15:00	09/14/23 14:48:00	09/14/23 1	Limb Pickup Closed Limbs pick up at the corner of Twin Cedars Dr, and Sunset Cir	Brown, Shirley Coon, David	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
40422	A	09/14/23 12:33:00	09/25/23 14:49:00	09/15/23 11	Gravel Closed Need gravel on culvert	Brown, Shirley Washington	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
40423	A	09/14/23 12:34:00	09/15/23 15:20:00	09/15/23 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Owens, Kenyatta	Sweetbriar Drive Sweetbriar Dr		Medium Priority
40424	A	09/14/23 13:19:00	09/15/23 15:21:00	09/15/23 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Russell, Amy	Ashbrooke Trail Asbrooke Trail	District 2	Medium Priority
40425	A	09/14/23 15:16:00	09/15/23 15:20:00	09/15/23 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Melinda	Nestling Cv Nestling Cv		Medium Priority
40428	A	09/15/23 09:36:00	09/19/23 07:38:00	09/16/23 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Poole, Ronnie	Plantation Dr Plantation Dr	District 2	Medium Priority
40429	A	09/15/23 11:07:00	09/19/23 07:39:00	09/16/23 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Tolbert, Gary	Fox Hollow Fox Hollow	District 1	Medium Priority
40430	A	09/15/23 11:18:00	09/19/23 07:39:00	09/16/23 4	Limb Pickup Closed Limb pickup needed throughout the area	Brown, Shirley David	Quail Hollow Quail Hollow	District 1	Medium Priority
40431	A	09/15/23 12:58:00	09/19/23 07:38:00	09/16/23 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Anderson, Barry	Plantation Dr Plantation Dr	District 2	Medium Priority

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Grade	Date/Time	Date/Time	Date					
40433	09/18/23	09/20/23	09/19/23	Limb Pickup	Brown, Shirley	McRae Pointe		Medium Priority
A	07:26:00	13:31:00		Closed	Main, Stacy	McRae Pointe		
	Dur (hrs/days)	48	2	Needs limb pickup				
40434	09/18/23	09/20/23	09/19/23	Limb Pickup	Brown, Shirley	Hackberry Ln	District 1	Medium Priority
A	08:47:00	13:30:00		Closed	Lynch, Cynthia	Hackberry Ln		
	Dur (hrs/days)	48	2	Limbs pick up				
40435	09/18/23	09/20/23	09/19/23	Limb Pickup	Brown, Shirley	Mary Leigh Way		Medium Priority
A	10:12:00	13:32:00		Closed	Rozell, Nadean	Mary Leigh Way		
	Dur (hrs/days)	48	2	Limbs pick up				
40436	09/18/23	09/20/23	09/19/23	Limb Pickup	Brown, Shirley	Keats Ct	District 4	Medium Priority
A	11:49:00	13:29:00		Closed	Horton, Mia	Keats Ct		
	Dur (hrs/days)	48	2	Limbs pick up				
40437	09/18/23	09/25/23	09/19/23	Limb Pickup	Brown, Shirley	Pembroke Cir	District 3	Medium Priority
A	11:52:00	14:50:00		Closed	Unknown	Pembroke Cir		
	Dur (hrs/days)	168	7	Limbs pick up for this address, but are located at the end of the street				
40438	09/18/23	09/20/23	09/19/23	Limb Pickup	Brown, Shirley	Shadow Hill Dr	District 1	Medium Priority
A	12:21:00	13:32:00		Closed	Whittington, Timothy	Shadow Hill Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
40439	09/18/23	09/20/23	09/19/23	Limb Pickup	Brown, Shirley	South Deerfield Dr	District 1	Medium Priority
A	14:10:00	13:30:00		Closed	Saucier, Matthew	S Deerfield Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
40440	09/18/23	09/20/23	09/19/23	Limb Pickup	Brown, Shirley	Bridgeton Cir	District 5	Medium Priority
A	14:45:00	13:31:00		Closed	Jackson, Michael	Bridgeton Cir		
	Dur (hrs/days)	48	2	Limbs pick up				
40441	09/18/23	09/20/23	09/19/23	Limb Pickup	Brown, Shirley	Harvey Crossing	District 1	Medium Priority
A	15:07:00	13:29:00		Closed	Stevenson, Christina	Harvey Crossing		
	Dur (hrs/days)	48	2	Limbs pick up				
40442	09/18/23	09/20/23	09/19/23	Limb Pickup	Brown, Shirley	Johnstone Dr	District 3	Medium Priority
A	15:25:00	13:28:00		Closed	Brian	Johnstone Dr		
	Dur (hrs/days)	48	2	Limb pickup needed throughout the area				

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Grade	Date/Time	Date/Time	Date					
40445	09/19/23	09/25/23	09/20/23	Limb Pickup	Brown, Shirley	Waterford Ln	District 3	Medium Priority
A	11:32:00	14:50:00		Closed	Deer, Bruce	Waterford Ln		
	Dur (hrs/days)	144	6	Limbs pick up				
40446	09/19/23	09/25/23	09/20/23	Limb Pickup	Brown, Shirley	Chartres Dr	District 3	Medium Priority
A	11:34:00	14:56:00		Closed	Robinson	Chartres Dr		
	Dur (hrs/days)	144	6	Limbs pick up				
40447	09/19/23	09/25/23	09/20/23	Limb Pickup	Brown, Shirley	Locust Cv	District 1	Medium Priority
A	13:01:00	14:57:00		Closed	Nancy	Locust Cv		
	Dur (hrs/days)	144	6	Limbs pick up				
40449	09/19/23	09/25/23	09/20/23	Limb Pickup	Brown, Shirley	Grayhawk Cv		Medium Priority
A	13:11:00	14:54:00		Closed	Clem, Mathew	Grayhawk Cv		
	Dur (hrs/days)	144	6	Limbs pick up				
40450	09/19/23	09/25/23	09/20/23	Limb Pickup	Brown, Shirley	Addison Way	District 4	Medium Priority
A	13:53:00	14:57:00		Closed	Chapman, Larry	Addison Way		
	Dur (hrs/days)	144	6	Limbs pick up				
40452	09/20/23	09/25/23	09/21/23	Limb Pickup	Brown, Shirley	Bridgeton Ct	District 5	Medium Priority
A	09:27:00	14:49:00		Closed	Rimmer, Frank	Bridgeton Ct		
	Dur (hrs/days)	120	5	Limbs pick up				
40454	09/20/23	09/25/23	09/21/23	Limb Pickup	Brown, Shirley	Harvey Crossing	District 1	Medium Priority
A	12:25:00	14:49:00		Closed	Little, Kay	Harvey Crossing		
	Dur (hrs/days)	120	5	Limbs pick up				
40457	09/20/23	09/25/23	09/21/23	Limb Pickup	Brown, Shirley	Westline Dr	District 3	Medium Priority
A	15:43:00	15:02:00		Closed	Rick	Westline Dr		
	Dur (hrs/days)	120	5	Limb pickup				
40458	09/21/23	09/25/23	09/22/23	Trash Related	Brown, Shirley	Norris St	District 4	Medium Priority
A	06:47:00	15:04:00		Closed	Gibbs	Norris St		
	Dur (hrs/days)	96	4	Ned bags of leaves, and old boards pick up				
40459	09/21/23	09/25/23	09/22/23	Limb Pickup	Brown, Shirley	St Charles St	District 4	Medium Priority
A	06:48:00	15:04:00		Closed	Unknown	St Charles St		
	Dur (hrs/days)	96	4	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
40460	09/21/23	09/25/23	09/22/23	Trash Related	Brown, Shirley	Buckeye Dr	District 3	Medium Priority
A	15:34:00	15:03:00		Closed	Moncure, Gail	Buckeye Drive		
	Dur (hrs/days)	96	4	basketball goal to be picked up				
40461	09/21/23	09/25/23	09/22/23	Limb Pickup	Brown, Shirley	Buckeye Dr	District 3	Medium Priority
A	15:36:00	15:03:00		Closed	Gray, Hailey	Buckeye Drive		
	Dur (hrs/days)	96	4	Needs limb pickup				
40462	09/21/23	09/25/23	09/22/23	Limb Pickup	Brown, Shirley	Coachmans Rd	District 2	Medium Priority
A	15:39:00	15:02:00		Closed	Stevens, Lisa	Coachmans Road		
	Dur (hrs/days)	96	4	Needs limb pickup (large pile)				

73 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	

Total Requests: 73